Enhanced customer service is one reason to select Church Mutual.

"Church Mutual has an excellent reputation for service among the many ELCA congregations it currently protects."

David Swartling
ELCA Secretary

"We welcome the opportunity to broaden our relationship with the ELCA and look forward to a long and mutually beneficial relationship."

Gerald Whitburn
President and CEO
Church Mutual
Insurance Company

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Our Saviour's Lutheran Church, Merrill, WI

The insurance *Guidelines* of ELCA.

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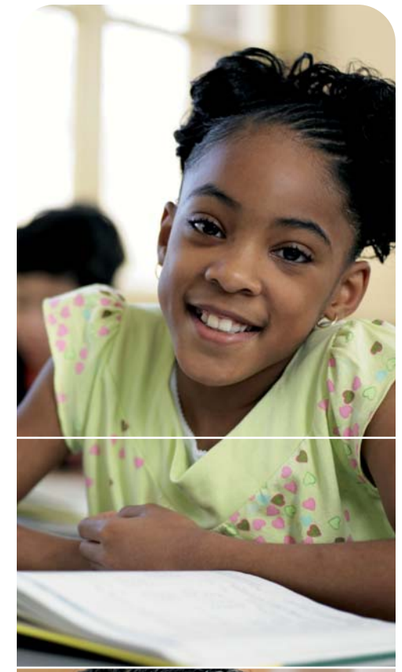
The goal of the ELCA-Endorsed Property and Liability Insurance Program is to provide ELCA congregations and synods with quality insurance protection and enhanced customer service. That's why the ELCA Office of the Secretary in consultation with the Office of the Treasurer has selected Church Mutual as the new underwriter.

The decision to move the program to Church Mutual was made after considerable research and comparison. In the end, no other company specializing in the protection of ministries offered Church Mutual's size, financial strength and record of customer service.



Insuring more worship centers

Today, Church Mutual insures nearly 100,000 religious organizations nationwide — more than twice as many as any other insurance company.

A record of excellent service with ELCA members

Church Mutual currently insures the ELCA churchwide office, nine ELCA regional offices, various synod offices and approximately 3,300 ELCA congregations.

Church Mutual has more than 200 representatives nationwide. These representatives specialize in protecting worship centers. Upon request, one will personally visit your facility and conduct an on-site insurance needs analysis. They will make sure the policy they propose represents the right insurance protection for you.

One special service benefit for Church Mutual policyholders is the company's National Customer Service Center. Each customer service representative is a licensed insurance professional who can access your policy and answer coverage questions, provide certificates of insurance and initiate policy changes. The typical caller waits an average of just 15 seconds for a live response.

Outstanding financial strength

Church Mutual has been rated A+ (Superior) by the leading financial industry analyst, A.M. Best, every year since 1952.

Unequalled expertise

Church Mutual has been dedicated to insuring houses of faith since 1897. The company was founded by two Lutheran ministers. Today, Church Mutual remains a mutual company — with no stockholders or holding companies to come between the company and its true owners, the policyholders.

If you should have a claim, you'll discover the relief of talking to a company that specializes in the unique risks of worship centers. Your claim will be handled quickly and fairly.

Key Coverages

In addition to property, liability, umbrella and commercial automobile insurance, Church Mutual also offers special coverages such as:

- Sexual misconduct/molestation
- Identity theft recovery
- Employment practices liability
- Directors, officers & trustees liability
- Workers' compensation

Take advantage of the more than 110 years of experience Church Mutual has in the religious marketplace. If you're not a Church Mutual policyholder, compare your present insurance coverage with a proposal from Church Mutual. Your on-site insurance needs analysis and resulting proposal are free and without obligation. Simply go to www.churchmutual.com/ELCA and click on "Request A Quote." Or call (800) 554-2642.